Things you can say	Things you might hear
	Can I have your ticket and passport, please?
Yes, of course. Here you are.	How many bags are you checking in?
Here it is. / Here they are.	Did you pack your bags yourself?
Here you are. / Here you go.	Are there any sharp items in your hand luggage?
I'm taking this hand luggage.	Would you like an aisle seat or a window seat?
Where can I get a taxi / hire a car, please?	This is your boarding card.
Where can I find a bureau de change?	Where are you travelling from today?
Where's the bus station, please?	What's the purpose of your visit?
How can I get to the city centre?	Do you have anything to declare?
Can you recommend a good hotel?	Here. I'll take your bag.
Thanks very much for your help.	
I'm exhausted!	